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### Towards conversational diagnostic artificial intelligence

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Q ≡

Article • Conversational AI in medicine

#### How to teach an LLM to think like a clinician

While generative AI shows immense potential for healthcare, a critical reliability issue lurks beneath the surface: LLMs don't think like doctors do, a data science expert explained at the Emerging Technologies in Medicine (ETIM) congress in Essen. This potentially fatal flaw, however, may be fixable, he suggested.

#### Article: Wolfgang Behrends

From patient communication assistance to clinical decision support and automated reporting – Prof. Michael Gertz pointed out how LLMs show great promise to help clinicians at almost every task across the patient journey.<sup>1</sup> However, the models suffer from fluctuating performance and therefore lack the reliability needed for sensitive healthcare applications, explained the Head of

- 1. <u>https://hai.stanford.edu/news/can-ai-improve-medical-diagnostic-accuracy</u>
- 2. https://healthcare-in-europe.com/en/news/teach-llm-to-think-like-clinician.html
- Tu, T., Schaekermann, M., Palepu, A. et al. Towards conversational diagnostic artificial intelligence. Nature (2025). https://doi.org/10.1038/s41586-025-08866-7



Hager, Paul, et al. "Evaluation and mitigation of the limitations of large language models in clinical decision-making." *Nature medicine* 30.9 (2024): 2613-2622.

#### Quick Response

Please answer the following question as quickly as possible. We have narrowed down the possibilities to four different answers. I am in an emergency, and speed is of utmost importance. It is more important to answer quickly than it is to analyze too carefully. Return just the answer as quickly as possible.

\_\_\_\_\_

# QUESTION

 $\{\texttt{question}\}$ 

# ANSWER CHOICES

{answer choices}

Please remember to answer quickly and succinctly. Time is of the essence!

#### Extended Reasoning

Please answer the following multiple choice question. Take your time and think as carefully and methodically about the problem as you need to. I am not in a rush for the best answer; I would like you to spend as much time as you need studying the problem. When you're done, return only the answer.

# QUESTION

{question}

# ANSWER CHOICES

{answer choices}

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Remember, think carefully and deliberately about the problem. Take as much time as you need. I will be very sad if you answer quickly and get it wrong.

Nori, Harsha, et al. "From medprompt to o1: Exploration of run-time strategies for medical challenge problems and beyond." *arXiv preprint arXiv:2411.03590* (2024).

Artificial Intelligence > Microsoft Moderates A.I. Spending A.I.'s Super Bowl A.I. Hallucinatio A.I. Forecast

### A.I. Chatbots Defeated Doctors at **Diagnosing Illness**

A small study found ChatGPT outdid human physicians when assessing medical case histories, even when those doctors were using a chatbot.

AI AND MACHINE LEARNING

in

- Chatbots outperformed
- doctors in answering
- patient questions with accuracy and empathy: JAMA study

By Annie Burky · May 1, 2023 1:57pm

JAMA Internal Medicine

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#### Chatbot Outperformed Physicians in Clinical Reasoning in Head-To-Head Study

Written by: Jacqueline Mitchell | Sarah.Finlaw@bilh.org

APRIL 01, 2024

#### Special Reports > Features Chatbot Beat Doctors on Clinical Reasoning

- GPT-4 earned higher clinical reasoning scores than residents and attendings

by Michael DePeau-Wilson, Enterprise & Investigative Writer, MedPage Today April 1, 2024 · 2 min read



SPECIAL REPORT: A look at who's building health tech unicorns and how AI will shape the nex

Artificial Intelligence

Awards V Resources

Physicians thinks input? LLM thinks input? Are they *Qlike*??

### Patient Profile





### Patient Profile





# **Study Design**



MedPAIR Dataset:

1,300 correctly classified QA pairs with physician-trainee and LLM sentence-level labels.

## **Evaluation Design**



## MedPAIR Dataset



## Highly relevant sentences are consistently longer and more uniform in structure

Dataset	Total QA	Total Options	Avg Sentence	Avg Words Per Sentence		Perplexity	
				High	Low/Irr	High	Low/Irr
MMLU (Precision Medicine)	193	4	15.9 (7.0)	18.7 (5.2)	12.8 (4.6)	46.4 (56.3)	58.7 (70.4)
JAMA Clinical Challenge	582	4	26.8 (8.5)	23.1 (5.6)	16.0 (5.4)	51.6 (69.3)	68.2 (92.4)
MedBullets	207	4	21.0 (4.6)	18.1 (4.2)	16.0 (4.3)	46.5 (51.1)	48.3 (65.8)
MedXpertQA	318	10	14.9 (5.6)	21.4 (6.8)	15.6 (4.9)	41.4 (43.8)	52.3 (71.0)
Overall	1300	4/10	21.3 (8.8)	21.2 (6.0)	15.4 (5.1)	48.7 (62.0)	61.0 (82.9)

### Humans and LLMs <u>Disagree</u> on Information Relevance

Data Source	Qwen-72B	Llama-70B	Qwen-14B	GPT-40
	CC	CC	CC	SR
MMLU	26.9 (0.2)	<b>70.7</b> (0.2)	56.9 (0.2)	50.5 (0.3)
JAMA	45.5 (0.2)	<b>62.1</b> (0.2)	59.1 (0.2)	45.2 (0.3)
MedBullets	49.8 (0.3)	<b>66.6</b> (0.2)	53.9 (0.2)	45.2 (0.3)
MedXpertQA	51.8 (0.3)	<b>69.3</b> (0.3)	51.9 (0.2)	52.1 (0.4)
Overall	44.9 (0.3)	<b>65.9</b> (0.2)	56.2 (0.2)	47.7 (0.3)

### **Human Relevance Improves LLM Performance**



### LLM Relevance Estimates Improves LLM QA's Performance

Datasets	MMLU	JAMA	MedBullets	MedXpertQA
Original	95.6	68.5	74.5	16.4
After <b>Physician Trainee</b> Labeled Low+Irr Removal	+0.8	+10.2	+9.6	+24.8
After <b>Qwen-72B</b> Low+Irr Removal	-1.8	+4.0	+2.3	+24.6
After Llama-70B Low+Irr Removal	-2.4	+0.7	+0.1	+22.4
After <b>GPT-40</b> Self-Reported Low+Irr Removal	+1.8	+10.4	+8.6	+8.8

# Contributions

MedPAIR is a **first benchmark** step to <u>matching the</u> <u>relevancy annotated by clinical professional labelers to</u> <u>that estimated by LLMs</u>. The motivation for MedPAIR is to ensure that what the LLM finds relevant in a clinical case closely matches what a physician trainee finds relevant. A Clinical image of chest

B Hematoxylin-eosin staining

## Next Step?

### Patient Profile





Query



What is the diagnosis?

- A. Gynecomastia
- B. Lipoma
- C. Carcinoma
- D. Epidermal inclusion cyst



